

Superior Court of the State of Washington  
for Snohomish County  
3000 Rockefeller Ave, M/S 502  
Everett, WA 98201

INFORMATIONAL LETTER

The Snohomish County Superior Court is pleased to announce that indoor wireless public Internet access has been expanded from the courthouse 1<sup>st</sup> floor Jury Assembly Room to the remaining **main campus Courthouse** and **Mission Building floors**.

The wireless service, commonly known as “Wi-Fi,” offers the public and county employees access to the Internet to retrieve email, perform research, surf the Web, etc. The Wi-Fi network named “Public” was designed to be scalable for future expansion and was supported and built by county staff from the Superior Court Technology Division and the County’s Information Services Engineering Division. The total cost of the project was less than \$20,000. With an established Wi-Fi infrastructure, Wi-Fi can be expanded to cover new areas of service as well as the option to transfer the Public Wi-Fi service to the new county courthouse.

Public Wi-Fi

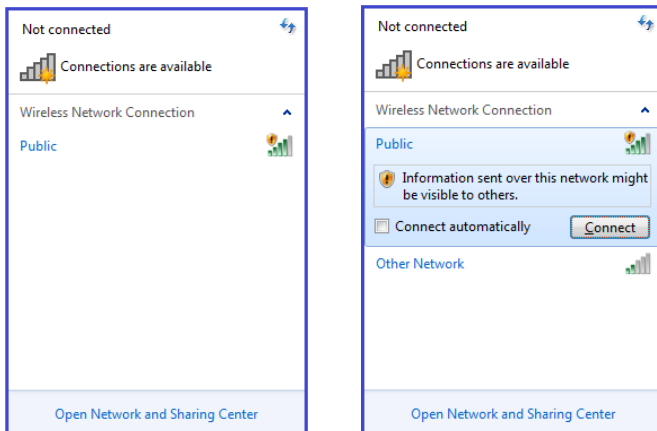
The new Courthouse service area for “Public” Wi-Fi includes the Courthouse floors 1-3 & 5 and the Mission Building floors 1-2. Public Wi-Fi is service is also available in other county buildings on campus adjacent to the Courthouse.

Please note - there are various ways of connecting to a wireless network. The below procedures illustrates only one of those methods.

1. Click on the Network access icon to connect to the County’s “Public” Wi-Fi.



2. Click on Public, and then click on the Connect button.



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3. Launch your Web Browser to access to the web.
4. Review the Snohomish County Public Wi-Fi Terms and Conditions of Use and click Continue to the Internet if you agree to the terms and conditions.

### Public

This is a Snohomish County Communication and Information System. This system, including all related equipment, networks, and network devices, Internet access, E-mail, telephones, wireless devices, including cell phones and any other communication systems are provided only for authorized use in accordance with SCC Chapter 2.50, specifically 2.50.140 and 2.50.160. These requirements are re-enforced by SCC Chapter 3A.12.10 (i). These systems may be monitored for all lawful purposes including ensuring their use is authorized, for management of the system, to facilitate protection against unauthorized access and to verify security procedures. Monitoring includes but is not limited to, active probes authorized by the Department of Information Services, and their agents to test or verify the system security and integrity, inventory of installed hardware and software, audit of application usage and event logs, internet usage, electronic mail usage, telephone usage, cell phone usage, wireless device usage and user logon and logoff information. During monitoring, information may be examined, recorded, copied and used for authorized purposes. All information, including personal, placed on or sent over this system may be monitored. Use of this system, authorized or unauthorized, constitutes consent to monitoring. All monitoring is in accordance with SCC Chapter 3A.01.040. Evidence of unauthorized use collected during monitoring may be used for administrative, criminal and/or other adverse action. Please refer to and become familiar with County policies related to the use of technology. Policies can be found on the network and links to these documents are found on the DIS home page on EmWeb.

[Continue to the Internet](#)

powered by Meraki 

5. Pause, while the network connects to your default home page.
6. Congratulations! You have successfully connected to the Snohomish County's Public Wi-Fi service.

#### Frequently Asked Questions About Public Wi-Fi

##### Q - What is Wi-Fi?

A – Wi-Fi, or Wireless Fidelity, is a wireless technology of small antennas that uses specific frequencies or signals that is received by wireless devices. Wireless devices must have wireless functionality that is used to pick up the Wi-Fi frequency.

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**Q - What is the name of the service?**

A - The name of Snohomish County's wireless Internet access services is called "Public."

**Q - Where is the service located?**

A - There are multiple service areas or hotspots with the Snohomish County buildings in downtown Everett. The service area now includes the Snohomish County Courthouse and Mission Building.

**Q - Is there a charge for the service?**

A - No. It is a free service provided by the Snohomish County.

**Q - What do I need to do to access the wireless network?**

A - A wireless device that is capable of can connect to 802.11 a/g/n networks.

**Q - What would this service do for me?**

A - Provide Internet access in order to retrieve e-mail, perform research, or surf the web.

**Q - Can I receive Public Wi-Fi service everywhere inside the buildings?**

A - It depends on where you are located in the building. Some areas of the buildings are not covered by the Public Wi-Fi.

**Q - Will I need any special settings or passwords to connect to the service?**

A- No special settings, user names or passwords are required.

**Q - Is this service secure?**

A - No. It is open Internet access. Please keep this in mind if you are accessing sensitive business or personal information.

**Q - What can I do to protect my laptop while using the wireless service?**

A - We always recommend that you install a personal firewall and/or anti-virus software for your device.

**Q - If I need help accessing the service for the first time, whom should I call?**

A – If you are in the Courthouse or Mission Building, you can contact Superior Court's Technology Division at 425.388.3081 or the Snohomish County Information Service Desk at 425.388.3378 Monday - Friday 8:00 AM – 5:00 PM. It is important to note that support for your personal device is not available.

**Q - What if I don't select "I Agree" after the Terms and Use Agreement located on the opening page of the service?**

A - If you don't accept the agreement, you are not authorized to use the free service. The Terms of Use primarily prohibit illegal use of the service or any use that would interfere with the performance or use of the service by others. The agreement also identifies and warns users of the potential security risks associated with the use of a Public Wi-Fi network.